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| Name of the problem / concern | Extended work hours / Weekend Workings |
| Why is this a problem | 1. Unstable Application 2. Incorrect/Invalid -Test data 3. Application released before built completion (PCO). 4. Without proper fix defects were moved to testing |
| How do you want this to be | 1. TDM team to ensure all Data Patching is done, before the data given to Testing team.          2. Dev team not to release items, where built is not completed.          3. Proper Sanity and Unit testing should be done before release.          4. Should provide Proper fix and do sanity before moving to testing |
| Who (all) does the problem affect and how. | Who:  All Testers were affected because of the above issue.  How: Due to above said issue, Testers are not able to complete their task on time, tends to sit late nights, force to work on weekends to complete the backlogs.  Work life balance is completely affected |
| Who (all) will the solution benefit and how | It Benefits all the stakeholders specifically our own testers in the project. From tester perspective they can manage the work life balance when we give them regular Comp off and having shift timings  From other stake holder perspective they can deliver the product  on time which will save the project investment, this In turn opens new opportunities to associates in the project. |
| Your ability to quantify the problem? | Out of 14 associates at least 4 to 6 associates extend in a day due to the crunch project timeline. |